

SapiSelco srl is a manufacturing company established in 1950, a product of the experience gained by its founder and later pursued by his heirs, the Griggio family. Since then, the company has been engaging in the production of fastening items by injection moulding of thermoplastic materials.

As part of its manufacturing process, the company has invariably relied upon the study, design and enhancement of its own products, allowing it to stand out with an all-Italian production and with a quality recognised worldwide in an increasingly broader market.

At SapiSelco, operating according to quality principles means making constant across-the-board efforts to (i) drive continuous improvement of internal company processes, (ii) produce goods that meet our customers' requirements and comply with the statutory requirements that regulate and govern the industry, and (iii) meet the growing expectations of our customers, including implicit expectations, while ensuring and maintaining the well-being of employees and contractors at all times.

SapiSelco S.r.l.'s Management promotes the culture of Quality by engaging its own stakeholders and by being aware of its role and responsibility in achieving quality-related and continuous improvement goals.

To reach this goal, SapiSelco has defined the following Quality Policy:

1. Quality System

To maintain a Certified Company Quality System, according to UNI EN ISO 9001:2015 and IATF 16949:2016 standards and ensure that any future regulatory amendments are implemented.

2. Quality and Improvement

To engage in continuous quality improvement endeavours, defining methods, programmes and indicators aimed at enhancing production processes by investing constantly in resources.

3. Customer Satisfaction

To constantly monitor the degree of Customer Satisfaction and Retention with a view to improving the level of quality perceived externally, prevent complaints and meet delivery schedules, providing our customers with high-value products and services.

4. Monitoring

To eliminate non-conformities of the products by performing controls in the different manufacturing stages to avoid product defects and minimise waste, avoiding complaints, returns and problems related to compliance and low product quality.

5. Employee's Professional Growth and Engagement

To improve the skills and increase the engagement of the company's human resources, encouraging participation in and sharing of quality-related objectives by providing training, learning opportunities, supervision and effective communication.

Saonara, 5th July 2018

Stefano Griggio
Chief Executive Officer
